

"Nothing great in the world has ever been accomplished without passion."

GEORG HEGEL



## OUR MISSION

We exist to ignite and support the **passions** of CHG Healthcare employees and medical providers to give back to their communities and around the world.

#### DEAR MAKING A DIFFERENCE FOUNDATION FRIENDS,

Our annual report's quote this year is attributed to Georg Hegel, a German philosopher who believed that self-determination was the fundamental driver of the quality and condition of humanity, both positive and negative. Self-determination is the process that each of us uses to control our lives, by choosing and setting our own goals, and deciding what is and what is not important to our happiness and engagement.

Self-determination also gives each of us the choice on what we want to be passionate about. There are many places we can put our passions: sports, reading, work, or travel – to name a few. This foundation exists for those who choose to be passionate about making a difference in their communities through the giving of their time, talents, and treasures. These exceptional individuals want to improve the world around them through simple acts of positive change. This could be through mentoring children or providing medical care to underserved areas. They know that their passion in giving back creates a ripple effect of positive change in a community. When one person's impact is combined with someone else's, and then many others, there is the opportunity to produce large scale change.

As the foundation entered its sixth year in 2022, I wondered if our mission could still stand strong amidst all the change in the world over the past few years. Questions about whether people are still passionate about giving back or do nonprofit organizations need our support, came to mind. As I look back at this year, I am happy to say that I am confident that our mission is just as important now as it was when it was developed many years ago. The impact of all the small acts of compassion, caring, and kindness of CHG employees and medical providers in 2022 was nothing less than astounding. I am proud that the Making a Difference Foundation can play a small role in supporting these efforts.

I hope the stories included in this year's annual report not only informs you, but inspires you.



Kevin Ricklefs
President
Making a Difference Foundation

Our mission is just as important now as it was when it was developed many years ago.

Lu Rups



Eddie W. Christensen
Chair, Board of Directors
Making a Difference Foundation

We aspire to be the great amplifier of your passion to serve and give.

### I AM ALWAYS INPSIRED BY PEOPLE WHO CONTINUALLY GIVE.

That drive and passion in people who care, volunteer, and donate is visible from a mile away. The Making a Difference Foundation was founded and exists today to ignite and support peoples' passion. In essence, we aspire to be the great amplifier of your passion to serve and give.

Throughout 2022, we made great progress on our core objectives. We received a total of \$1,911,650 in donations from our generous benefactors. We facilitated medical mission trips with 94 providers to 14 locations. We provided grants totaling \$85,000 to local charitable organizations where CHG Healthcare employees are actively involved. We supported organizations such as the Maliheh Free Clinic through our Sustainable Healthcare Grants totaling \$90,000. And, we disbursed a total of \$93,000 to various charitable organizations such as UNICEF and World Central Kitchen to counter disasters.

Here at the Making a Difference Foundation we believe in fostering volunteerism. Accordingly, in mid-2022 we introduced three new programs for CHG employees to showcase their passion for volunteering. First, we added Team VTO Grants which encourages teams at CHG to use their volunteer time off to volunteer with a nonprofit. After volunteering, the nonprofit can receive a \$250 donation from the Making a Difference Foundation. Second, we added Divisional Matching Grants where once per year, each division at CHG is eligible to apply for a \$2,500 donation for a nonprofit organization that the division actively works with. Third, we added Community Impact Grants which support the company-wide volunteer activities organized by CHG. We can provide a \$500 grant to the nonprofits where employees volunteered.

I am very proud of the Making a Difference Foundation's efforts throughout 2022 and am excited to see the impact we can make in 2023. Thank you for your continued support.



### 2022: A SUCCESSFUL YEAR

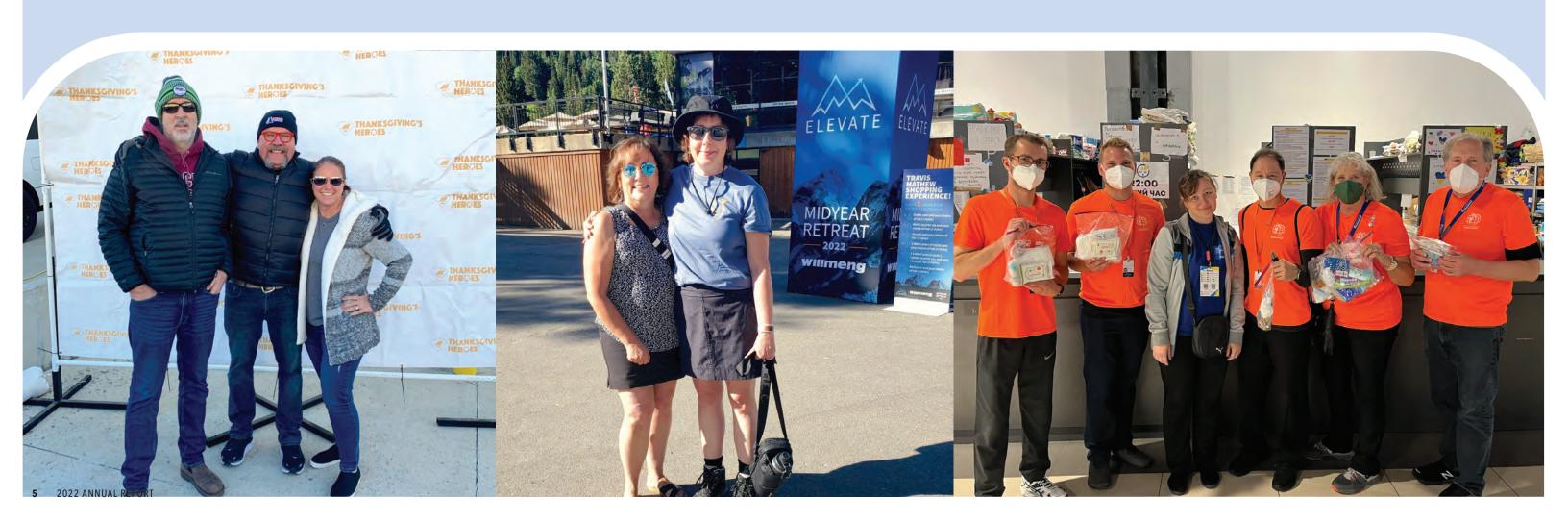
In spite of enduring difficult times, we were fortunate that 2022 was a successful year for the Making a Difference Foundation. This is a testament to the passions and numerous volunteer hours served in our communities and around the world by medical providers, CHG employees, donors, and the foundation staff.

The foundation exists to ignite and support the passions of medical providers and CHG employees to give back in their communities and around the world. We achieve our mission through grant programs focusing in two areas: Community Grants and Healthcare Grants.

Community Grants focus on supporting local nonprofits where CHG employees volunteer and provide support for relief efforts after a disaster or humanitarian crisis.

Healthcare Grants focus on providing healthcare to underserved populations and supporting medical providers who volunteer on medical mission trips around the world.

We hope you enjoy the stories you will read in this annual report and continue to support the Making a Difference Foundation - in 2023 and beyond. With your continued support and passion, we will be able to live our mission and carry out our programs.



### COMMUNITY GRANTS



Providing opportunities to give back to our communities has always been at the heart of the Making a Difference Foundation. Over the last six years, the majority of our funding and programs have focused on encouraging people to get involved, volunteer, and give back to their communities.

#### **NEW GRANT PROGRAMS**

We realized that in order to help facilitate even more opportunities and encourage people's passions, there was a need to expand our grant programs. So, in July 2022, the foundation created three new grant programs: Team VTO Grants, Divisional Matching Grants, and Community Impact Grants. When combined with our established Local Grants, Difference Maker Grants, and Sustainable Healthcare Grant programs, the Making a Difference Foundation now has six dedicated grant programs to help give back to our communities.

#### **FINDING PASSION**

These programs help the foundation to be passionate about what you're passionate about. But, we need your help! These programs only work if you get involved, give back, and apply for a grant!

#### **6 DEDICATED GRANT PROGRAMS**

**LOCAL GRANTS** 

**SUSTAINABLE HEALTHCARE GRANTS** 

**COMMUNITY IMPACT GRANTS** 

**TEAM VTO GRANTS** 

**DIVISIONAL MATCHING GRANTS** 

**DIFFERENCE MAKER GRANTS** 

### 46 LOCAL GRANTS AWARDED

#### **LOCAL GRANTS**

CHG employees are generous, compassionate, and make their communities better each and every day. The Making a Difference Foundation supports the passions of CHG employees by supporting organizations they are actively involved in, from equine therapy to building houses for low-income families. We are thrilled to have been able to help support 46 organizations that are important to CHG employees.





#### **ANIMALS**

**B&B Rescue Birds** Bella SPCA Bengal Rescue Big Dog Ranch Rescue Celestial Zoo Pet Rescue **Community Animal Welfare** Society **Operation Liberation Seymour Cares** Southern Nevada Boston **Terrier Rescue** Tiny Acres Northwest Florida



#### **EDUCATION**

**Alternative Education Foundation Davis Dreamers Mountain High School** -Davis Education Foundation **Roots Charter School Sterling House Community** Center Inc. **Utah Avalanche Center Utah Rocket Club** Winship Middle School PTA



#### **FOOD & SHELTER**

**Christian Center Park City Holding Out Help Rebuilding Together Broward County Thanksgiving Heroes** Usana Kids Eat



#### **HEALTHCARE**

**American Heart Association** Foundation of Hope **Huntsman Cancer Foundation** Leukemia & Lymphoma Society **Memorial Sloan Kettering Premier Mobile Health Services** Rape Recovery Center Shirley's Way **Survivor Wellness** YMCA of NW Cary



**ARTS** 

Art Access

Hilltop Gospel Choir

West Michigan Youth Ballet

Mundi Project

#### **EMERGENCY ASSISTANCE**

**Davis County Search and Rescue** The Trevor Project



#### **FAMILIES & CHILDREN**

**Adoption Florida** United Way of Salt Lake Valor's Veteran Community



#### **OTHER**

Freedom Ride Inc. Help Everyone Love People Park City Community Foundation

## TOTALING \$76,250

### LOCAL GRANTS

#### **THANKSGIVING HEROES**

Camille Spurck, a Senior Recruiter at CompHealth, received a Local Grant in 2022 on behalf of the organization Thanksgiving Heroes. Here is her story.

After meeting Rob Adams, the founder of Thanksgiving Heroes, and hearing his story I knew I had to help. Rob grew up with a large family in Texas, where they lived out of a pickup truck. Rob received his breakfast and lunch everyday through his school, and if he wasn't at school, he didn't eat. One year during the holiday break, a couple invited Rob's family to their home to celebrate Thanksgiving. When they arrived, the couple had prepared a huge meal for them, and offered to let Rob's family stay in their home. 11-year-old Rob felt so grateful for this that he told himself someday he would pay this forward.

I, on the other hand, grew up in a middle-class family and have never felt hungry a day in my life. I realized that if we don't have personal experience with something, it's hard to imagine and easy to ignore. Rob opened my eyes with his compassion and helped educate me on just how many kids and families go hungry over the holidays.

Since 2021, my husband and I have volunteered in fundraising efforts for Thanksgiving Heroes from golf tournaments to motorcycle rides. But my favorite volunteer experience is delivering meals to families in need before Thanksgiving. The community nominates families in their area, and we surprise them with a large box of food that includes – a turkey, stuffing, green beans, potatoes, pie, milk, and more. In 2022, with all the amazing efforts of many selfless people, Thanksgiving Heroes fed over 3,000 families.



### MORE THAN 3,000 FAMILIES FED

### SUSTAINABLE HEALTHCARE GRANTS

Lack of access to healthcare has far-reaching consequences not only to individuals and families, but to entire communities. The foundation is invested in supporting organizations that are making a meaningful impact in healthcare for underserved communities, helping to make our world a healthier place.





### **FLORIDA**

Broward Partnership Caridad Center Kids in Distress

#### **UTAH**

Maliheh Free Clinic
The People's Health Clinic
Seager Memorial Clinic

## \$90,000 AWARDED



### **TEAM VTO** GRANTS

CHG employees not only volunteer individually, but they also volunteer together as a team. This year, the foundation created Team VTO Grants to support teams that are volunteering, to help their effort go a little bit further.



**American Diabetes Association Boca Helping Hands Child Net Families Moving Forward Mobile School Pantry** Oak City Cares Ronald McDonald House SLC The Work Activity Center **Utah Food Bank** 

### **DIVISIONAL MATCHING GRANTS**

Not only are CHG employees' teams committed to giving back, but so are our divisions. This year, we created Divisional Matching Grants, where once per year, each division at CHG is eligible to apply for a donation to a nonprofit organization that the division actively works with.

**Camp Rising Sun Utah Food Bank** Food Bank of Central and Eastern North Carolina Feeding South Florida



**\$4,500 AWARDED** 

# DIFFERENCE MAKER GRANTS

In an effort to celebrate CHG employees who are making a positive impact in the world, the Difference Maker Award was created by CHG Healthcare. Employees are nominated by their peers in recognition of the great work they do in the community. Each year, a select group of nominated employees win the Difference Maker Award.

The Difference Maker Grants were born out of celebrating those employees who were nominated, but did not win the Difference Maker Award. To honor our nominees we provide a grant to a non-profit on their behalf.



# COMMUNITY IMPACT GRANTS

Community Impact Grants were created to help support organizations that CHG's Community Impact team partners with when planning volunteer opportunities for CHG employees.

Best Friends – Salt Lake City Connecticut Foodshare Habitat for Humanity of Broward



\$1,500 AWARDED

### DISASTER RELIEF GRANTS

Every year there are communities that are affected and devastated by disasters and conflicts. Even the most prepared can be caught off guard when systems and norms quickly change or collapse. The foundation was grateful to donate to several, amazing organizations who dived in to help people and places recover.



### SUPPORTED ORGANIZATIONS

**American Nurses Foundation American Red Cross AmeriCares** Appalachian Regional Healthcare **Foundation** Community Fund for Mississippi Feeding South Florida **International Medical Corp International Medical Relief International Rescue Committee** Islamic Relief USA **Project Hope** UNICEF United Help Ukraine **Volunteer Florida World Central Kitchen** 



\$10,000



**\$43,000** 



NATURAL DISASTERS

\$15,000



**HURRICANE IAN** 

\$25,000

### DISASTER RELIEF

#### SUPPORTING THE PEOPLE OF UKRAINE

In 2022, the world watched one of the largest humanitarian crises in modern times unfold in Ukraine. Millions of people have been displaced from their homes fleeing the war in their beautiful country. When a disaster like this strikes, it's hard to know how to help. That's why the Making a Difference Foundation constantly looks for partners and organizations that can quickly mobilize to help.

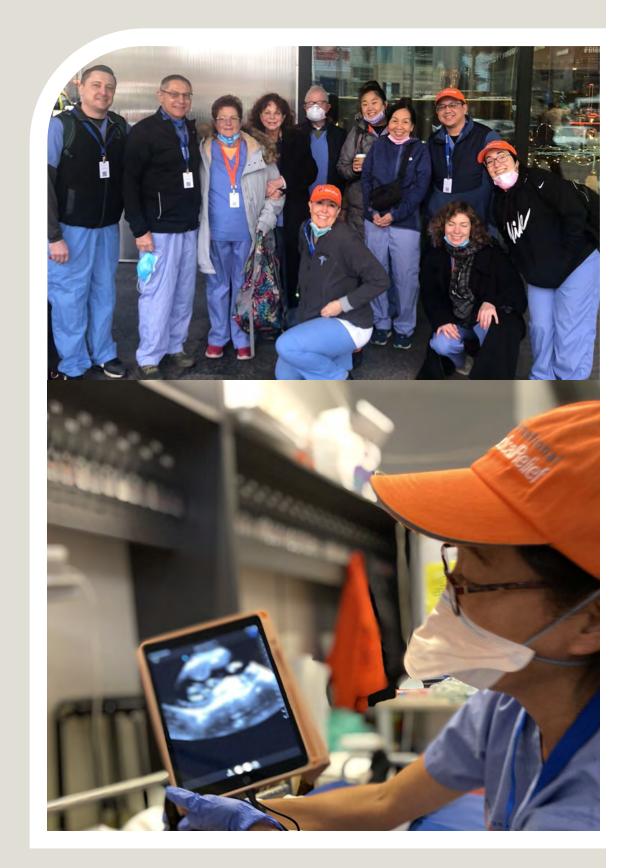
One of our long-trusted partners, International Medical Relief (IMR), quickly began building partnerships in Poland to set up a temporary stop for Ukrainians displaced by the war. Here they could find shelter, medical care, and help, to begin figuring out the next steps for themselves and their families.

The Making a Difference Foundation knew that as we had access to funds and medical providers, we could help support our partners and bring much needed healthcare to people fleeing the violence.

The immediate need was portable medical equipment, like handheld ultrasounds that could be connected to an iPhone or iPad. Our \$30,000 donation made this life-supporting technology available. The relief on mothers' faces when they saw and heard their baby, was overwhelming.

As the war continued throughout all of 2022, doctors, nurses, and other healthcare workers were very much in demand. Working with IMR and CHG Healthcare, we gave \$64,000 in grants to support 30 medical providers traveling to Poland to help with healthcare needs.

What we learned through this experience is that by working together we can make a huge difference in times of crisis. The foundation and our partners each stepped up and contributed in the areas where they excel, and in the process, helped make this horrible crisis just a little easier on those impacted. Like most disasters, they are not solved overnight, and when the world's attention moves on, there are still people needing support. In 2023, we will continue to do what we can to help during this crisis.



\$97,000 IN SUPPORT

### HEALTHCARE GRANTS

In 2021, we dipped our toes back into the water with international medical mission trips, but in 2022 we were finally able to dive back in!

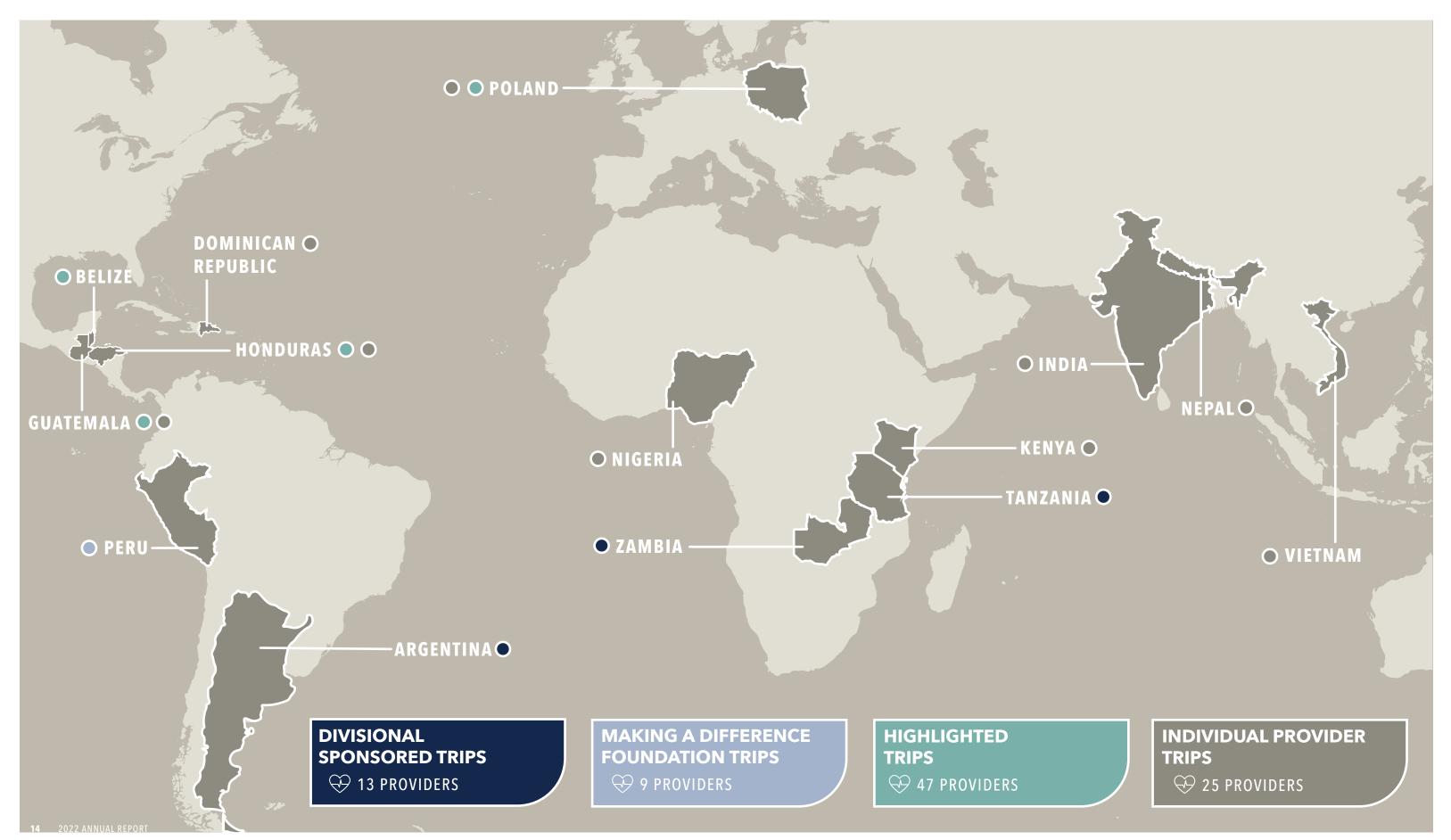
The foundation supported providers volunteering in Asia, Africa, and South America. We helped get volunteers and resources to treat families and care for communities, many of whom hadn't received much or any care during the pandemic.

The Making a Difference Foundation renewed and strengthened relationships with our nonprofit partners and saw time and time again how important caring for people's health is. We are grateful to have been able to support such a wide variety of providers and medical volunteer efforts.

We supported providers volunteering in Asia, Africa, and South America.



### MEDICAL MISSION TRIPS



### INDIVIDUAL PROVIDER GRANTS

#### **OPPORTUNITES FOR PROVIDERS**

Igniting and supporting the passions of medical providers to give back is at the very core of our mission.

We have two programs to help support providers. The first is First-Time Medical Mission Grants. This year we had 19 providers go on their very first medical mission trip! Here is one of their stories.



**PROVIDERS** 

**25** 



**FINANCIAL ASSISTANCE GRANTS** 

6



FIRST-TIME MEDICAL MISSION GRANTS

19



#### MEDICAL MISSION LOCATIONS

1 4 KENYA, HONDURAS, POLAND, NEPAL, VIETNAM, DOMINICAN REPUBLIC, GUATEMALA, INDIA, NIGERIA AND MORE!

### **GUACHIPILINCITO, HONDURAS**

HALEY CLARK | SHOULDER TO SHOULDER INC

The most memorable part of this trip was definitely the home visits. The community of Guachi is extremely rural. To get to their houses, we hiked between 2-4 miles one way, in 90+ degree weather, with the majority of the hikes being uphill. The hikes through the Honduran mountains were breathtaking and wonderful, but the actual home visits themselves were so humbling. One of the main things that I learned was to use the "teach back method," which is where we educate the patient on how to take their medications, and then asked them to repeat the instructions back to us. There were many times where we had to go over the instructions 4 or more times for the patient to truly feel confident in how they should take their medication. This was an eye-opening experience for me, and something I plan to implement in my future practice in the United States, especially with patients who have difficulty with reading, or if a language barrier is present.



### INDIVIDUAL PROVIDER GRANTS

### **FINANCIAL ASSISTANCE GRANTS**

Our second program is Financial Assistance Grants. These grants support providers who continue to volunteer on medical mission trips. We had four recipients in 2022. Here is one of their stories.



### **ESCUINTLA, GUATEMALA**

JESSICA EDWARDS | ER ABROAD

We set up a medical clinic providing care to the families of the Land of Hope, Building Guate, and the surrounding communities.

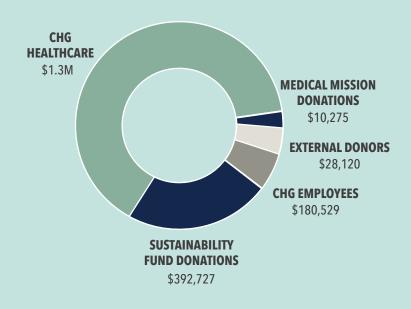
There were two things that had a great impact on myself, my journey, and my future lifestyle. These two things were the most beautiful and the most devastating things I have ever seen.

First, one of the days, we were picked up at the Land of Hope and stood in the back of a pick-up truck. They took us less than a quarter mile down the road to a landfill to bring families back to the clinic. I knew families lived at the landfill, but I was not prepared for what I witnessed. Children, women, men, living under tarps held up by sticks. I felt as though I was parading around in their home. I felt guilty. Here I am in clean clothes and name brand shoes, and they are living with no running water, barefoot, and in a landfill. I was heartbroken. The reality of poverty was witnessed by all of us, and it left us in silence.

Second, one of the mornings, the Land of Hope offered a church service to send us volunteers on our way. The people gathered and rang the church bell to tell everyone in the community to come. The same families I had treated in the landfill just days before were there. They thanked us all for coming and treating them. They sang the most beautiful hymns in Spanish. I am grateful that my nursing journey led me to ER Abroad and to this small little village in Guatemala. I forever have been changed.

### FINANCIALS

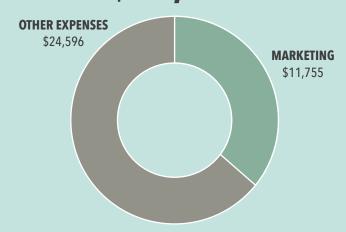
### **CONTRIBUTIONS** \$1,911,650



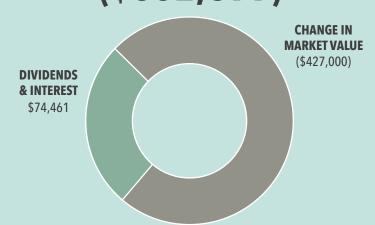
### **DISBURSEMENTS** \$509,104



### **OPERATING EXPENSES** \$36,351



### **INVESTMENT INCOME** (\$352,899)



FUNDS AVAILABLE (beginning of year)	\$3,366,924
DONATIONS	\$1,911,650
PROGRAM DISBURSEMENTS	(\$509,104)
OPERATING EXPENSES	(\$36,351)
NET INVESTMENT INCOME	(\$352,899)
FUNDS AVAILABLE (end of year)	\$4,380,220

### THANK YOU

A very special thank you to the people whose passion and generosity are the reason the Making a Difference Foundation exists. You help guide our work and help us stay focused on our mission.

#### **2022 BOARD OF DIRECTORS**

Brittney Devey
Eddie Christensen
Doug Wayment
Gordon Cowley

Gregory McLeod Julianne Brooks Kathy Mendez Thank you to our dedicated staff of passionate people who take our work very seriously but make each day on Zoom or in the office enjoyable.

Together we are creating a ripple effect of positive change in this world.

#### **2022 STAFF & OFFICERS**

Kevin Ricklefs, President Sharon Gorman, Vice President Ronnie Williams, Treasurer Julie Sibthorp, Secretary Nicholas Call, Legal Margaret Vallejo Sarah Trescott Stephanie Howe



### DONORS

We could not turn our mission into reality without the generous and ongoing support of our donors. We are so grateful for your contributions. You make this work possible!

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Josh Kemp

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Karen Virgeny

Karthik Mohan Kat Stradtner **Kat Gaddis** Kat Stradtner Kate Bell Kate Johnston Katherina Day Katherine Moscoso Katherine Noonan Kathie Carey Kathleen Williams Kathy Sotak Kathy Biniak Kathy Mendez Kathy Vanderwielen Katie Stevens Katie Chapin Katie Oakes **Katie Powers Katie Stevens** Katie Vander Steen Katlyn Alldredge Katrina Howard Katy Johnson Katy Romero Kayla Haroni Kayla Marietta Kayla Johansson Kayla Lue-Roberts Kaylee Wilkerson **Kaylee Cisneros** Kaylynne Reece Keela Briles Keith Michaud Keith Radford **Kelcy Perry** Kelle Lapoint Kelley Medley Kelli Osborn Kelly Butwid

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Liz Marshall	Marcus Panzitta	Meesha Barton	Mike Farrington	NaTasha Sliwoski	Onieka Napoleon	Rebeca Ganeme	Rynell Davis
Liz Nash	Mareesa Medina	Meesha Mounga	Mike Freeman	Nate Keiser	Opal Huber	Rebecca Sims	Sachi Oyama
Liz Pugh	Margaret Vallejo	Megan Peters	Mike Jewkes	Nate Seamons	Ora Devito	Reiko Turner	Sam Abbott
Liz Tobin	Margaret LaBattaglia	Megan Quinn	Mike Macarella	Nate Garn	Paiger Adams	Renata Lourenco	Samantha Miranda
Liz Van Halsema	Mari Hogelin	Meghan Pili	Mike Mastrocola	Nate Smith	Pam Dorris	Rene Rodriguez	Samantha Moore
Llycia Mcdeigan	Maria Arroz	Meghan Zolnowski	Mike Mosley	Nathalie Costa	Pamela Nielsen	Renelle Moore	Sandra O'Neill
Lo Jones	Maria Gardner	Mekkiyyah Christian	Mike Sizemore	Nathan Allison	Pamela Brooking	Ria Sicard	Sandra Rivera
Logan Clark	Maria Pappas	Melanie Andrews	Mike Westreich	Nathaniel Noyes	Pamela Pate	Richard Kviring	Sandy Vega
Logan Gordon	Maria Posada	Melanie Hillhouse	Mimi Wetmore	Nazia Aijaz	Parker Witkowski	Richard Montoya	Sara Talamantes
Logan Lawson	Maria Slaugh	Melanie Wassmuth	Mina Piot	Neka Craig	Patricia Warnken	Richie Gibson	Sara Abitbol
Logan Thomas	Marianne Crowley	Melanie Bean	Mindy Swensen	Nela De La Vega	Patricia Mccoy	Rick Rogers	Sara Almanza
Lori Price	Marianne Miranda	Melanie Wassmuth	Miranda Barnard	Nicholas Call	Patty Martin	Riley Hazeldine	Sara Glickman
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Lucy Jimenez	Marie Puccio	Melissa Cummings	Mistie Cannon	Nick Kalogeropoulos	Paul Moreira	Rob Millard	Sara Philippi
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Lydia Wageman	Mariska Braden	Melissa Larsen	Mitzi Creed	Nicole Adams	Penny Coale-Testerman	Robert Breza	Sarah Cameron
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